

# DISHWASHERS

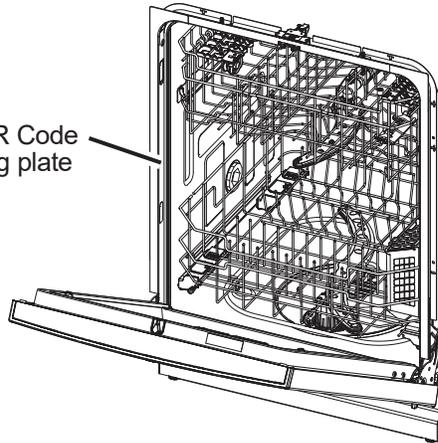
<b>SAFETY INFORMATION</b> .....	2
<b>USING THE DISHWASHER</b>	
Getting Started .....	3
<b>CARE AND CLEANING</b> .....	4
<b>CONSUMER SUPPORT</b> .....	5
<b>LIMITED WARRANTY</b> .....	6
<b>MONOGRAM WARRANTY</b> .....	7
<b>INSTALLATION INSTRUCTIONS</b> .....	8

## OWNER'S GUIDE & INSTALLATION INSTRUCTIONS

ENGLISH/FRANÇAIS/  
ESPAÑOL

For the latest information, scan the QR Code on the rating plate found on the tub wall just inside the door.

Scan the QR Code on the rating plate



This manual contains the Installation Instructions. Follow these instructions completely.

**LEARN MORE** - In an effort to conserve the earth's resources, this appliance also comes with this condensed Owner's Guide. The complete Owner's Manual for your model can be found online by scanning your models QR Code or through the website listed in the Consumer Support section.

Write the model and serial numbers here:

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

You can find them on a label on the tub wall just inside the door.

GE is a trademark of the General Electric Company. Manufactured under trademark license.

## IMPORTANT SAFETY INFORMATION - READ ALL INSTRUCTIONS BEFORE USING - SAVE THESE INSTRUCTIONS

**▲ WARNING** For your safety, the information in this manual must be followed to minimize the risk of fire, explosion, electric shock, and to prevent property damage, personal injury, or death.

### **▲ WARNING** PROPER INSTALLATION AND MAINTENANCE

This dishwasher must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your dishwasher, you can receive one by visiting [GEAppliances.com](http://GEAppliances.com). In Canada, visit [www.GEAppliances.ca](http://www.GEAppliances.ca).

- Connect the dishwasher/appliance to a grounded metal, permanent wiring system; or run an equipment-grounding conductor with the circuit conductors and connect to the equipment-grounding terminal or lead of the appliance.
- Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded.
- Detailed grounding instructions can be found in the "PREPARE ELECTRICAL WIRING" section of the Installation Instructions.
- Consider recycling options for your appliance packaging material.
- Do not attempt to repair or replace any part of your dishwasher unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Use only cord kit WX09X70910 (5.4 ft) or WX09X70911 (7.9 ft) or hard-wire to building electrical. Failure to follow this instruction, could result in risk of fire and personal injury.
- To minimize the possibility of electric shock, disconnect this appliance from the power supply before attempting any maintenance.

**NOTE:** Turning the dishwasher off does not disconnect the appliance from the power supply. We recommend having a qualified technician service your appliance.

### **▲ WARNING** WHEN USING YOUR DISHWASHER, FOLLOW BASIC PRECAUTIONS, INCLUDING THE FOLLOWING:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Use only detergents or wetting agents recommended for use in a dishwasher and keep them out of reach of children. Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds.
- Locate sharp items so that they are not likely to damage the door seal.
- Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless marked dishwasher safe or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Do not touch the heating element during or immediately after use.
- Do not operate your dishwasher unless all enclosure panels are properly in place.
- Do not tamper with controls.
- Do not abuse, sit on or stand on the door or dish rack of dishwasher.
- To reduce the risk of injury, do not allow children to play with, on or inside this appliance at any time.
- Do not store or use combustible materials including gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.
- Small parts, such as rack clips, can be a choke hazard to small children if removed from the dishwasher. Keep out of reach of small children.

### **▲ WARNING** WATER HEATER SAFETY

Under certain conditions, hydrogen gas may be produced in a water heater that has not been used for two or more weeks. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water has not been used for two or more weeks, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke, use an open flame, or use the appliance during this process.

### **▲ WARNING** RISK OF CHILD ENTRAPMENT

#### PROPER DISPOSAL OF THE DISHWASHER

Junked or abandoned dishwashers are dangerous...even if they will sit for "just a few days." If you are getting rid of your dishwasher, please follow the instructions below to help prevent accidents.

- Do not allow children to play with, on, or inside this or any discarded appliance.
- Take off the door of the washing compartment.

### **▲ CAUTION** TO PREVENT MINOR INJURY AND PROPERTY DAMAGE

- During or after wash cycle, contents may be hot to the touch. Use care before handling.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play around the dishwasher when closing the door, closing the upper rack, or while vertically adjusting the upper rack due to the possibility of small fingers being pinched.
- Non-Dishware Items: Do not wash items such as electronic air cleaner filters, furnace filters and paint brushes in your dishwasher. Damage to the dishwasher and discoloration or staining of the dishwasher may result.
- Load light-weight, plastic items so they do not become dislodged and drop to the bottom of the dishwasher—they might come into contact with the heating element and be damaged.

#### Proper Disposal of your Appliance

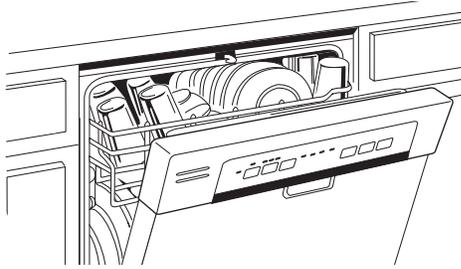
- Dispose of or recycle your appliance in accordance with Federal and Local Regulations. Contact your local authorities for the environmentally safe disposal or recycling of your appliance.

READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY. **SAVE THESE INSTRUCTIONS**

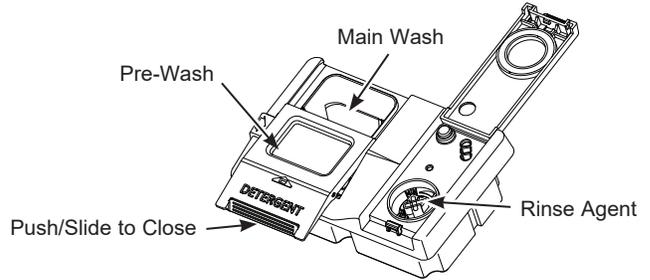
# Getting started

Features and appearance will vary throughout this manual

## 1 Scrape off scraps and load dishes



## 2 Add detergent and rinse agent



## 3 Select cycle\*\*

Select  
Cycle

- Heavy
- Normal
- Light
- Rinse
- 1 Hour Wash

## 4 Select options\*\*

- |                |                           |              |              |
|----------------|---------------------------|--------------|--------------|
| 2 4 8          | Sani                      | Boost        | Normal High  |
| • • •          | •                         | •            | • •          |
| Delay<br>Hours | Steam                     | Wash<br>Temp | Dry<br>Boost |
|                | •  Controls<br>Hold 3 Sec |              |              |

## 5 Start and close the door within 4 seconds

**Start**

Cancel  
Hold 3 Sec

**Cycle and Option Examples** - The light by the selected pad will be lit to indicate which Cycle and Option has been selected.

These cycles and options were used to rate the energy efficiency of this dishwasher and vary by model.

<b>Normal/Everyday</b>	This cycle is meant for daily, regular, or typical use to completely wash a full load of normally soiled dishes and is designed to conserve both water and energy. <b>Normal/Everyday</b> was used to rate the energy efficiency of this dishwasher.
<b>Heated Dry</b>	(on some models) This option can be selected by pressing the <b>Dry</b> pad once to illuminate the Heated light. This setting will greatly improve your dry performance for daily, regular or typical dishes. The heated dry option will typically add 48 to 64 minutes to your cycle time. This option is not available with the <b>Rinse</b> cycle. <b>NOTE:</b> The use of rinse aid can further enhance the dishwasher's drying performance. On models with this feature, <b>Heated Dry</b> was selected to rate the energy efficiency of this dishwasher.
<b>Dry Boost</b>	<b>Normal</b> (on some models) - Turns on the option for faster drying. This option may add up to 64 minutes to the cycle time. This option is not available with the <b>Rinse</b> cycle. On models with this feature, <b>Dry Boost Normal</b> was selected to rate the energy efficiency of this dishwasher.

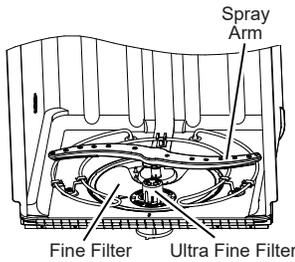
\* Use high quality detergents such as **Cascade® Platinum™ ActionPacs™** or **Finish® Quantum® Automatic Dishwashing Detergent** and high quality rinse agents such as **Cascade® Platinum™ Power Dry™ Rinse Aid** or **Finish® Jet-Dry® Rinse Aid**.

\*\* Varies by model

# Care and cleaning

## Filters

Inspect and clean the filters periodically. This should be done every other month or more depending on usage. If there is a decrease in wash performance or dishes feel gritty, this is also an indication the filters need to be cleaned.



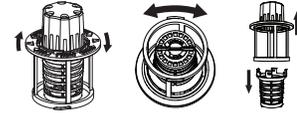
### Ultra-Fine Filter Assembly

To clean the Ultra-Fine Filter assembly, remove the bottom rack. Twist the Ultra-Fine Filter assembly counterclockwise and lift to remove for cleaning. Rinse filter with warm soapy water and use a sponge to carefully remove any stubborn particles.

For models with a 2-piece Ultra-Fine Filter assembly with an additional Filter Basket for food particles, twist the Filter Basket in the counterclockwise direction to unlock it from the Ultra-Fine Filter assembly. See directional arrows on the bottom of the Filter Basket. Pull the Filter Basket to remove from the assembly, throw away any food particles, rinse with warm soapy water, and use a sponge to remove any stubborn particles.

Once cleaned, replace Filter Basket back into the Ultra-Fine Filter assembly and twist it clockwise to lock into place.

2-piece - Ultra-fine Filter assembly with additional Filter Basket (on some models)



### Fine Filter

To clean the Fine Filter (mesh plate), remove the bottom rack. Remove the Ultra-Fine Filter. Remove the Fine Filter. Rinse filter with warm soapy water. Scouring pads or brushes can scratch the filter surface but a soft brush or sponge may be needed to remove stubborn soils or calcium deposits caused by hard water. Once cleaned, replace the Fine Filter and the Ultra-Fine Filter.

## Exterior Door Panel

Before cleaning the front panel, make sure you know what type of panel you have. Refer to the last two letters of your model number. You can locate your model number on the left-hand tub wall just inside the door.

- If your model number ends with BB, CC, WW, SA, SH, ES, DS, TS, FS, W2 or D1 then you have a painted door panel.
- If your model number ends with SS, then you have a Stainless Steel door panel.
- If your model number ends with II, then you have an Integrated door panel.
- If your model number ends with S5, then you have a glass door panel.

Follow the instructions for cleaning door panel for your model.

**Painted/Coated Door Panels** (model numbers ending in BB–black, CC–bisque, WW–white, SA–silver, SH–PRO steel, ES–slate, DS–black slate, TS–black stainless steel, FS–fingerprint resistant stainless steel, W2–matte white or D1–matte black)

**⚠ DO NOT use Stainless Steel cleaners on the door surfaces.**  
Use a clean, soft, lightly dampened cloth, then dry thoroughly.

**Stainless Steel Door Panel** (model numbers ending in SS)

**For cleaning rust and tarnish,** cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp soft sponge. Do not use appliance wax or polish on the stainless steel.

**For other blemishes and marks,** use Stainless Steel Magic or a similar product using a clean soft cloth. Do not use appliance wax, polish, bleach or products containing chlorine on Stainless Steel. You can order Stainless Steel Magic #WX10X29 through GE Appliances Parts by calling 877.959.8688. In Canada, call 800-661-1616.

**Integrated Door Panel** (model numbers ending in II)

This is a custom installed door panel, and you will need to refer to the cabinet manufacturers recommendations for proper cleaning.

**Glass Door Panel** (model numbers ending in S5)

Use a glass cleaner or mild soap and water and a soft cloth to clean the glass door.

Do not use any abrasive powders.

# Consumer Support

Brand	Contact	Service
<b>Monogram</b>	US: <a href="http://monogram.com/contact/">monogram.com/contact/</a> or 800.444.1845 Canada: <a href="http://monogram.ca/en/contact">monogram.ca/en/contact</a> or 888.880.3030	US: <a href="http://GEAppliances.com/ge/service-and-support/service.htm">GEAppliances.com/ge/service-and-support/service.htm</a> or 800.444.1845 Canada: <a href="http://service.geappliances.ca/servicio/">service.geappliances.ca/servicio/</a> or 888.880.3030
<b>GE Appliances/ Profile</b>	US: <a href="http://GEAppliances.com/contact">GEAppliances.com/contact</a> or 800.626.2000 Canada: <a href="http://geappliances.ca/contact-us">geappliances.ca/contact-us</a> or 877.994.5366	US: <a href="http://GEAppliances.com/service">GEAppliances.com/service</a> or 800.432.2737 Canada: <a href="http://geappliances.ca/after-sales-support">geappliances.ca/after-sales-support</a> or 800.561.3344
<b>Café</b>	US: <a href="http://cafeappliances.com/contact">cafeappliances.com/contact</a> Canada: <a href="http://cafeappliances.ca/support/contact-us">cafeappliances.ca/support/contact-us</a>	US: <a href="http://cafeappliances.com/service">cafeappliances.com/service</a> Canada: <a href="http://cafeappliances.ca/support/contact-us">cafeappliances.ca/support/contact-us</a>
<b>Hotpoint</b>	US: <a href="http://Hotpoint.com">Hotpoint.com</a> or 800.626.2005 Canada: <a href="http://Hotpoint.com">Hotpoint.com</a> or 800.626.2005	US: <a href="http://GEAppliances.com/service">GEAppliances.com/service</a> or 800.432.2737 Canada: <a href="http://GEAppliances.ca/en/support/service-request">GEAppliances.ca/en/support/service-request</a> or 800.561.3344
<b>Haier</b>	US: <a href="http://haierappliances.com/support/contact-us">haierappliances.com/support/contact-us</a> Canada: <a href="http://haiercanada.ca/contact-us">haiercanada.ca/contact-us</a>	US: <a href="http://haierappliances.com/support/schedule-service">haierappliances.com/support/schedule-service</a> Canada: <a href="http://haiercanada.ca/service">haiercanada.ca/service</a>

# Dishwasher Limited Warranty

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, see the **Consumer Support** section. Please have your serial number and your model number available when calling for service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a GE Appliances factory service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician not to submit the data to GE Appliances at the time of service.

For the period of:	We will replace:
<b>One year</b> From the date of the original purchase	<b>Any part</b> of the dishwasher which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b> , we will also provide, <b>free of charge</b> , all labor and related service to replace the defective part.

## What is not covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Products which are not defective or broken, or which are working as described in the Owner's Manual.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Defects or damage due to operation in freezing temperatures.
- Damage caused after delivery including damage from items dropped on the door.
- Product not accessible to provide required service.
- Cleaning or servicing of the air gap device in the drain line.

## EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

## In the United States:

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier Company**  
**Louisville, KY 40225**

## In Canada:

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location.

Some provinces do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from province to province. To know what your legal rights are, consult your local or provincial consumer affairs office.

**Warrantor: MC Commercial Inc., Burlington, ON, L7R 5B6**

**Extended Warranties:** Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at

**[GEAppliances.com/extended-warranty](http://GEAppliances.com/extended-warranty)**

or call 800.626.2224 during normal business hours. GE Appliances Service will still be there after your warranty expires.

# MONOGRAM DISHWASHER WARRANTY

Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.

## WHAT IS COVERED - From the Date of the Original Purchase

### Two Years

**Any part** of the dishwasher which fails due to a defect in materials or workmanship. During this **limited two year warranty**, Monogram will also provide, **free of charge**, all labor and in-home service to replace the defective part.

### Three to Five Years

**The dishwasher rack**, if it should rust, or **the electronic control module**, if it should fail due to a defect in materials or workmanship. During this **three to five year limited warranty**, you will be responsible for any labor or in-home service costs.

### Lifetime

**The stainless steel tub or door liner**, if it fails to contain water due to a defect in materials or workmanship. During this **limited lifetime warranty**, Monogram will also provide, **free of charge**, all labor and in-home service to replace the defective part.

**In the USA:** This warranty is extended to the original purchaser and any succeeding owner for the products purchased for ordinary home use in the 48 mainland states, Hawaii or Washington, D.C.

If the product is located in an area where service by a Monogram Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Monogram Service location for service. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel cost to your home.

**In Canada:** This warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for ordinary home use in Canada. In-home warranty service will be provided in areas where it is available and deemed reasonable by Monogram to provide. Proof of original purchase date is needed to obtain service under the warranty.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, call Monogram Preferred in the USA at 800-444-1845 or in Canada call 888-880-3030. Please have serial number and model number available when calling for service.

## WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Replacement of house fuses or resetting of circuit breakers.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Cleaning or servicing of the air gap device in the drain line.
- Damage caused after delivery, including damage from items dropped on the door.
- Product not accessible to provide required service.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.

**EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.**

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state/ province to province. To know what your legal rights are in your state/province, consult your local or state/provincial consumer affairs office or your state's Attorney General.

**Warrantor in the USA: GE Appliances, a Haier company, Louisville, KY 40225**

**Warrantor in Canada: MC Commercial Inc., Burlington, ON, L7R 5B6**



MONOGRAM